



Activation and tariff C2C

Managed Service C2C by Aartesy AG for Janitza Devices

SN:
Enter here the serial number of the EasyGateway or provide sep. list

Service description

With C2C from Aartesy Services, any Internet connection becomes an end-to-end connection, which is secure and cost-effective at the same time. This service allows you unproblematic access to your Janitza equipment – at any time and anywhere. Operation, maintenance or support of these targets become as easy as surfing the Web.

The C2C service manages the local static IP addresses of the Janitza devices and allows simple access from wherever you are! The end-to-end SSL encryption ensures the high security standard of the solution.

The standard service allows to connect up to 15 devices and to define up to 5 users in the portal per EasyGateway.

Service

PRICES	One-time administration costs	<input type="checkbox"/> Without SIM-card or LAN-Version	<input type="checkbox"/> Pcs.	Price per GW EUR 32.00
		<input type="checkbox"/> Including SIM-card CHF	<input type="checkbox"/> Pcs.	EUR 42.00
PRICES	Monthly recurring costs	<input type="checkbox"/> Without SIM-card or LAN-Version	<input type="checkbox"/> Pcs.	EUR 11.00
		<input type="checkbox"/> Including SIM-card CHF incl. 300 MB per month	<input type="checkbox"/> Pcs.	EUR 18.00
	<i>Optional:</i>			
		<input type="checkbox"/> SIM-card CHF incl. 500 MB per month	<input type="checkbox"/> Pcs.	EUR 21.00
		<input type="checkbox"/> SIM-card CHF incl. 5 GB per month	<input type="checkbox"/> Pcs.	EUR 35.00
	Ⓜ All prices in € excl. VAT.			
<i>Optional: additional devices per EasyGateway:</i>				
	<input type="checkbox"/> 5 additional devices per EasyGateway	<input type="checkbox"/> Pcs.	EUR 09.00	
	<input type="checkbox"/> 5 additional portal-user	<input type="checkbox"/> Pcs.	EUR 01.00	
GENERAL TERMS OF USE	The General Terms of Use of Aartesy apply. Available at: https://aartesy.ch/allgemeine-lieferbedingungen-aartesy/allgemeine-nutzungsbedingungen-c2c/			
SERVICE ACTIVATION	<p>For service activation please call the hotline: +41 32 327 3533 or fill-in this form and send it by e-mail to: office@aartesy.ch or fax to +41 32 327 3530!</p> <p>The hotline is available from Monday to Friday from 09:00 to 11:00 and 14:00 to 16:00 except for public holidays. Other times by appointment. For the efficient processing we ask you to keep the customer master data and the serial number of the gateway ready.</p> <p>The commissioning is confirmed by Aartesy by mail. Without a contrary report within three working days, the contract shall be deemed accepted by the customer. Minimum contract duration is 24 months. Invoicing of the service begins on the 1st day of the next month with billing for one year in advance. The invoices are payable within 30 days net and without deductions from the invoice date. Without termination of the service 3 months before expiration, the term of the contract is extended by 12 months.</p> <p>The information on prices, scope of delivery and services correspond to the knowledge available at the time of printing. Errors and misprints and changes are reserved.</p>			
CUSTOMER MASTER DATA	Billing address:			
	Contact person:			
	E-Mail address*:			
	Phone:			

* E-mail address of the technical person responsible. Address is used as Username in the C2C-Portal! If the password is lost, the new access data are sent to this address.

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EasyGateway® user manual

You can download the user guide to your tablet or smartphone. Please scan the QR code below.



SIM card APN setting of EasyGateway®

In the supplement you will find the settings for the manual configuration of the APN (Access Point Name). The APN settings are usually preconfigured. The manual configuration must only be carried out in the event of an error or when changing the SIM provider.



Commissioning of the EasyGateway®

For this step, use a 1 mm Allen wrench or a paper clip to push the reset and the start-up buttons.

Setting the IP address of the Ethernet interface

Mode: Configuration

For setting the IP address of the Ethernet interface, first press the Reset button briefly, and then press and hold the Start-up button for approx. 30 s, until "Local", "Config" and "Network" are flashing green. This puts the Gateway into configuration mode. The configuration page can now be reached with your Browser via <http://10.10.10.10/>. Save once the settings have been completed. The EasyGateway will always remember the Ethernet settings saved last.

After setting the IP address, press the Reset button. The EasyGateway will start in start-up mode.

⚠ The configuration page of the EasyGateway is always set to 10.10.10.10. The default IP address for the operation-mode is also set to 10.10.10.10

⚠ Time-out: After 5 min., the EasyGateway automatically performs a reset and will then return to start-up mode

Testing the mobile communication reception level

Mode: Start-up

After configuration mode, the EasyGateway will start in start-up mode. The reception level is indicated by the 3 LEDs Local, Config and Network.

- 1 GSM**
LED "GSM" (yellow) must flash
- 2 Local**
LED "Local" (red) reception level adequate / -80...-100 db
- 3 Config**
LED "Config" (red) reception level good / -60...-80 db
- 4 Network**
LED "Network" (red) reception level very good / better than -60 db
- 5 Reset**
Press the Reset button to boot the EasyGateway. The EasyGateway will remain in start-up mode.
- 6 Start-up**
Briefly press the start-up button again to go into operation mode.